




RESPONSIBILITIES OF THE VOLUNTEER

- Respect the CAB requirements, schedule, code of ethics and established agreements.
- Assist the person throughout the accompaniment and be attentive to their needs, while being discreet.
- Follow the training offered by the Centre d'action bénévole.
- Never directly accept a request for transportation-assistance from a beneficiary.
- Never use a beneficiary's vehicle.

CONTRIBUTION FROM THE BENEFICIARIES

A financial contribution is requested from the beneficiaries. The amount of this contribution is fixed by the board of directors, based on criteria established by the organization. This contribution must be known by the person when requesting services.



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**VOLUNTEER
TRANSPORTATION
ASSISTANCE**

DESCRIPTION OF THE SERVICE

Volunteer transportation assistance is a service carried out by a volunteer driver, as part of the activities of a community and volunteer organization, duly recognized by the Ministry of Health and Social Services.

The transportation assistance service, as its name suggests, is to accompany someone that needs physical support, comfort or supervision and cannot find in their entourage the resources necessary to accompany them. This service responds first and foremost to the person's need for accompaniment.

ELIGIBLE PEOPLE

People of 65 years of age and older experiencing temporary or permanent loss of autonomy, who live at home (single-family house, apartment, collective or private residence), in the territory from l'Anse-à-Valleau to Coin-du-Banc.



Source : Centre d'action bénévole Le Hauban inc.

TYPES OF TRANSPORTATION ASSISTANCE

The different types of transportation assistance offered are the following:

- As a priority, the Centre d'action bénévole Le Hauban inc. authorizes accompaniments to institutions and health and social services organizations (private or public) as well as all health professionals (family doctor, optometrist, dentist, physiotherapist, etc.).



STEPS TO FOLLOW TO BENEFIT FROM THIS SERVICE

- 1) Contact an intervener from the Centre d'action bénévole Le Hauban inc. to open a file.
- 2) Once the file is open and the eligibility of the service is confirmed, contact the Centre at least 48 hours before the date of the appointment.
- 3) A member of the team will call you to confirm the name of the volunteer who will accompany you.

IMPORTANT

- The deadline of 48 working hours must be respected to make a request, so that we can do the research for a volunteer.
- A volunteer who drives a member of their family cannot be compensated for the transportation assistance.
- The selection of volunteers is made with the application of the policy of responsible management of volunteers.
- Never call the volunteers directly; always contact the Centre d'action bénévole Le Hauban inc.
- The amount accorded for the cost of using an automobile reimbursed to the volunteers is the responsibility of the members of the board of directors. The total remuneration for the transportation-assistance constitutes only a contribution for the expenses of the use of an automobile.

